



Hurricane Florence Recovery

October 22, 2018
DR-4394-SC

One Month Remains to Apply for FEMA Assistance in South Carolina

Hurricane Florence survivors in South Carolina have one month left to register with FEMA. The last day to apply for FEMA assistance is **Nov. 20, 2018**.

Homeowners, renters and business owners in **Chesterfield, Darlington, Dillon, Florence, Georgetown, Horry, Marion and Marlboro counties** may apply for disaster assistance for uninsured and underinsured disaster-caused damage and losses resulting from Hurricane Florence, from Sept. 8 to Oct. 8, 2018.

South Carolinians can apply with FEMA or check on their application by:

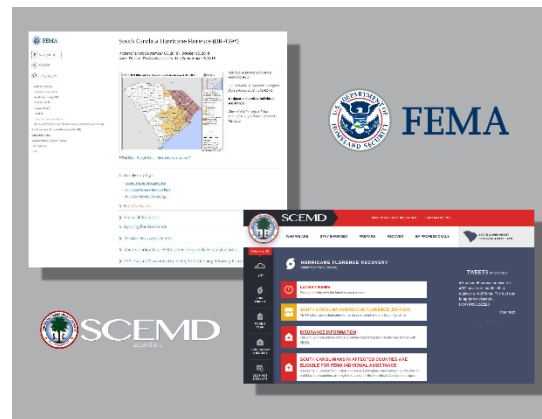
- Calling **800-621-3362** (voice, 711/VRS-Video Relay Service) (**TTY: 800-462-7585**). Multilingual operators are available (press 2 for *Spanish*);
- Going to DisasterAssistance.gov;
- Using the FEMA smartphone app, available at fema.gov/mobile-app;
- Visiting a State-FEMA Disaster Recovery Center (DRC) — to find the DRC closest to you visit fema.gov/DRC.

Find the Facts You Need to Keep Your Recovery on Track

Whether you have questions about registering with FEMA, appealing a FEMA decision, or finding help to remove flood damaged building materials and personal property left behind by Hurricane Florence. The South Carolina Emergency Management Division (SCEMD) and FEMA websites may have the answers you need.

Visit www.scemd.org for the latest information and guidance on Hurricane Florence and South Carolina recovery.

You can also visit the Hurricane Florence Disaster Page at www.fema.gov/disaster/4394 to find answers about FEMA assistance including: understanding your FEMA determination letter, the importance of returning your U.S. Small Business Administration disaster loan application and how to file an appeal.



Mobile Disaster Recovery Center Visits New Location in Horry County

A Mobile Disaster Recovery Center (MDRC) will be visiting Horry County this week. MDRCs are mobile disaster resources that allow state and local officials to maximize their reach to as many affected areas and survivors as possible.

The center will offer in-person support to homeowners, renters and business owners who sustained damage or losses from Hurricane Florence. The DRC is located at the following location at the following times:

<p>North Strand Recreation Complex 120 State Hwy. 57 S. Little River, SC 29566 Oct. 19-23 Fri, Sat, Mon, Tues, 9 a.m. to 6 p.m.</p>
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To locate the nearest Disaster Recovery Center, survivors may go online to www.fema.gov/DRC or scemd.org/recover/disaster-recovery-centers; use the FEMA app for smart phones; or call the Helpline.

By the Numbers

- Individuals and Households Assistance approved: more than **\$18 million** for **4,325** applicants
 - Housing Assistance approved: more than **\$15.9 million**
 - Other Needs Assistance approved: more than **\$2 million**
- NFIP claims paid: more than **\$25.1 million**
- SBA disaster loans approved: more than **\$22.6 million**
 - Homes loans: more than **\$21.6 million**
 - Business loans: **\$757,700**
 - Economic Injury loans: **\$186,100**
- Inspections completed: **12,131**
- Disaster Recovery Centers open: **9**
 - Cumulative visits: **3,313**

FEMA Individuals and Households Assistance by County

County	Total IHP Approved	Housing Assistance Approved	Other Needs Assistance Approved
Chesterfield	\$516,482	\$447,271	\$69,211
Darlington	\$235,759	\$207,666	\$28,092
Dillon	\$2,017,437	\$1,493,106	\$524,330
Florence	\$49,204	\$38,288	\$10,915
Georgetown	\$185,428	\$148,667	\$36,761
Horry	\$11,547,697	\$10,597,065	\$950,631
Marion	\$2,496,661	\$2,181,265	\$315,395
Marlboro	\$1,015,689	\$851,695	\$163,993

State/FEMA Disaster Recovery Centers Open in 8 Counties

Recovery specialists from the State of South Carolina, FEMA and the U.S. Small Business Administration (SBA) will be at the centers to talk about assistance and help survivors who need help in finding recovery resources. To locate the nearest Disaster Recovery Center, survivors may go online to www.fema.gov/DRC. *See page four for center locations and schedule.*

U.S. Small Business Administration (SBA)

Six U.S. Small Business Administration (SBA) Business Recovery Centers have opened in South Carolina. Centers provide information about disaster loans, answer questions and assist applicants in completing the SBA application. *See pages five for Business Recovery Center locations and schedule.*

Need Some Tips for Repairing or Rebuilding?

FEMA mitigation specialists are visiting four home improvement stores in Horry and Marlboro counties over the next two weeks to offer advice on how to repair and rebuild structures to be safer and stronger.

This information is geared toward do-it-yourself homeowners and general contractors. Recovery topics to be covered include flood insurance, elevating utilities and rebuilding flooded homes. To find store participating in this program visit www.fema.gov/disaster/4394. *See page six for Mitigation Outreach locations and schedule.*

National Flood Insurance Program

FEMA's National Flood Insurance Program (NFIP) is allowing advance payments to policyholders on their flood insurance claims. When a policyholder contacts their insurer, the policyholder can receive an advance payment of up to \$5,000 on a flood claim, without an adjuster visit or additional documentation. For information on how to submit a flood insurance claim, go online to <https://www.fema.gov/nfip-file-your-claim>.

The NFIP Support Call Center provides customer service to survivors, policy holders, adjusters, agents and the public regarding all areas of the NFIP, call **800-427-4661** or for direct policy info **800-638-6620**.

Donating and Volunteering

To get involved in response and recovery efforts, or to donate money or connect with an established voluntary organization, visit www.scemd.org/recover/volunteer-and-donate/.



For more information on Hurricane Florence and South Carolina recovery, visit the S.C. Emergency Management Division website at scemd.org, on social media ([@SCEMD](https://twitter.com/SCEMD) on Twitter, Facebook and Instagram), or FEMA's Hurricane Florence disaster webpage at www.fema.gov/disaster/4394, or Facebook at www.facebook.com/FEMA, and the FEMA Region 4 Twitter account at twitter.com/FEMARegion4.

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800- 621-3362** (voice, **711/VRS** - Video Relay Service) (TTY: **800-462-7585**). Multilingual operators are available (press 2 for Spanish). **ACCESSIBILITY:** If you were affected by Hurricane Florence in South Carolina and need a sign language interpreter, foreign language interpreter, document in Braille, large print or electronic files and it is not available on the FEMA website: www.fema.gov/resources-people-disabilities-access-functional-needs please call **803-691-7563** to request a reasonable accommodation. This phone number is for **ACCOMMODATIONS ONLY**—not for general FEMA helpline assistance.*

Important Resources

State/FEMA Disaster Recovery Centers

<p style="text-align: center;"><u>Marion County</u> Marion County Industrial Park 2914 Spartan Pl. Marion, SC 29571 Hours: Mon-Sat, 9 a.m. to 6 p.m. Closed Sunday</p>	<p style="text-align: center;"><u>Marlboro County</u> Marian Wright Edelman Public Library of Marlboro County 203 Fayetteville Ave. Bennettsville, SC 29512 Hours: Mon-Sat, 9 a.m. to 6 p.m. Closed Sunday</p>
<p style="text-align: center;"><u>Georgetown County</u> Waccamaw Regional Recreation Center 83 Duncan Ave. Pawleys Island, SC 29585 Hours: Mon-Sat, 9 a.m. to 6 p.m. Closed Sunday</p>	<p style="text-align: center;"><u>Florence County</u> Howe Springs Fire Station #5 4395 S. Irby St. Florence, SC 29505 Hours: Mon-Sat, 9 a.m. to 6 p.m. Closed Sunday</p>
<p style="text-align: center;"><u>Chesterfield County</u> Northeast Technical College - Building 200 1201 Chesterfield Highway Cheraw, SC 29520 Hours: Mon-Sat, 9 a.m. to 6 p.m. Closed Sunday</p>	<p style="text-align: center;"><u>Dillon County</u> City of Dillon Wellness Center 1647 Commerce Drive Dillon, SC 29536 Hours: Mon-Sat, 9 a.m. to 6 p.m. Closed Sunday</p>
<p style="text-align: center;"><u>Horry County</u> Horry Georgetown Technical College 2050 US 501 Conway, SC 29526 Hours: Mon-Sat, 9 a.m. to 6 p.m. Closed Sunday</p>	<p style="text-align: center;"><u>Darlington County</u> National Guard Armory 1764 Harry Byrd Hwy. Darlington, SC 29532 Hours: Mon-Sat, 9 a.m. to 6 p.m. Closed Sunday</p>

SBA Business Recovery Centers:

<p><u>Chesterfield County</u> Northeastern Technical College 1201 Chesterfield Highway Building 200, Room 210 Cheraw, SC 29520</p> <p>Hours: Weekdays, 8:30 a.m. – 5 p.m. Saturdays, 9 a.m. - 1 p.m. Closed: Sundays</p>	<p><u>Dillon County</u> City of Dillon Wellness Center 1647 Commerce Drive Dillon, SC 29536</p> <p>Hours: Weekdays, 9 a.m. – 6 p.m. Saturdays, 9 a.m. - 1 p.m. Closed: Sundays</p>
<p><u>Florence County</u> Florence Area SBDC Florence-Darlington Technical College 2715 W. Lucas St. Ready SC Building, Classroom 2 Florence, SC 29501-0548</p> <p>Hours: Weekdays, 8:30 a.m. – 5 p.m. Closed: Saturdays and Sundays</p>	<p><u>Horry County</u> Conway Chamber of Commerce 203 Main Street Conway, SC 29526</p> <p>Hours: Weekdays, 9 a.m. – 5 p.m. Saturdays, 9 a.m. - 1 p.m. Closed: Sundays</p>
<p><u>Marion County</u> Marion County Administration Building Room 118 2523 East Highway 76 Marion, SC 29571</p> <p>Hours: Weekdays, 8:30 a.m. – 5 p.m. Closed: Saturdays and Sundays</p>	<p><u>Marlboro County</u> Marlboro County Economic Development Partnership Office 214 East Market Street Bennettsville, SC 29512</p> <p>Hours: Weekdays, 8:30 a.m. – 5 p.m. Closed Saturdays and Sundays</p>

FEMA Mitigation Tips for Repairs and Rebuilding

FEMA advisers will be available at these locations at these days and times:

County	Location	Dates
Horry	Boulineau Ace Hardware 308 Sea Mountain Hwy. North Myrtle Beach, SC 29582	<u>Thursday, Oct. 18 to Tuesday, Oct. 23</u> Monday, Thursday, Friday, & Saturday: 8 a.m. to 6:30 p.m. Tuesday: 8 a.m. to 4:30 p.m.
Horry	Home Depot #1121 620 Hwy. 17 N. North Myrtle Beach, SC 29582	<u>Thursday, Oct. 18-Tuesday, Oct. 30</u> Monday, Thursday, Friday, & Saturday: 8 a.m. to 6:30 p.m. Tuesday: 8 a.m. to 4:30 p.m.
Horry	Lowe's #0603 214 US Hwy. 17 N. North Myrtle Beach, SC 29582	<u>Thursday, Oct. 18-Tuesday, Oct. 30</u> Monday, Thursday, Friday, & Saturday: 8 a.m. to 6:30 p.m. Tuesday: 8 a.m. to 4:30 p.m.
Marlboro	Wade's Hardware 3615 US 401 McColl, SC 29570	<u>Thursday, Oct.18 to Tuesday, Oct. 23</u> Monday, Thursday, Friday, & Saturday: 7:30 a.m.-6 p.m. Tuesday: 7:30 a.m.-4:30 p.m.